



Communication Release

05/09/2025

FY 22-23 and 23-24 FINAL Treatment Billing Deadline is 6/30/2025

The final billing date SAPC will accept treatment claims for FY 22-23 and 23-24 is June 30, 2025. Services submitted for these two fiscal years will be denied by SAPC if received after 6/30/2025. At this time, providers are strongly encouraged to ensure that all treatment services have been billed, including rebilling of any locally or State denied services.

Implementation of Treatment Billing Deadlines on 7/1/2025

As previously announced during FY 24-25, starting on 7/1/2025, SAPC will implement treatment billing deadlines for original and replacement claims. Original services will be required to be submitted to SAPC within 180 days from the date of service and replacement claims will be required to be submitted to SAPC within 365 days from the date of service. Services submitted outside of these timelines will automatically be denied in Sage.

CO 96 MA 43 State Denials

Recently, recoupments with a denial code of CO 96 MA 43 indicated that the client has an “unsatisfactory immigration status.” However, the actual reason for the recoupments is a lack of eligibility, and the denial should be addressed as if fixing a CO 177 denial, by ensuring the correct CIN is listed in the FE and that the patient had active Medi-Cal at the time of service (additional guidance can be found in the [Sage Guide to Claim Denial Resolution and Crosswalk v 4.0](#)). The most common reasons for the recoupments were that the CIN number listed in the Financial Eligibility Form was incorrect when compared against the MEDS file, or that the client did not have Medi-Cal at the time of service.

Inter-County Transfer Webinar Training 06/03/2025

SAPC is offering a training to all treatment providers on the management of Inter-County Transfers (ICT). This training will review best practices and SAPC’s recommended workflow for establishing LA County DMC benefits for patients who have active Medi-Cal benefits that are assigned to a county other than Los Angeles. Through this training, participants will gain a better understanding of the ICT process and learn methods to reduce issues that delay the transfers. SAPC encourages any eligibility, intake, admissions, or operations staff who manage ICTs at their agencies to attend.

Trainers: Nancy Crosby, RN, FAACM and Greg Schwarz, Psy.D.

Training Date	Training Time	Registration Is Required	Training Flyer
Tuesday, June 3, 2025	10:00 am - 11:00 pm	Register Here	SAPC Training Calendar

If you have any questions regarding this training, please email sage@ph.lacounty.gov.

Highlights from Previous Communications

SAPC Learning & Network Connection Platform Launched 5/1/2025: This platform hosts a variety of free on-demand trainings and content specifically created for SAPC providers to support all types of substance use services. The trainings and content are designed to enhance clinical practice and address the operational needs of substance use service providers within the SAPC Provider Network. The SAPC-LNC Platform will host Sage EHR onboarding trainings that are required for Sage Access. Providers will be able to access and complete the trainings conveniently at their own pace. At the completion of the trainings, certificates for completed Sage trainings will be available for download. Continuing education credits for specific disciplines will be provided for selected clinical trainings on this platform. To access these trainings and content, providers must first register for an account. All providers regardless of Sage access status can register for a new account by accessing the HYPERLINK "<https://www.sapc-inc.org/>"SAPC-LNC Platform directly. However, if you are an existing Sage user and SAPC has your email address on file, you may have received an invitation email on 5/1/2025 with a unique registration link for SAPC-LNC Platform account creation that will shorten your registration process. If you are an existing Sage user but did not receive an email, you can register directly on the [SAPC-LNC Platform](#) using your C number and other information to confirm your user profile. If you need technical support for the SAPC-LNC Platform, please contact the SAPC-LNC Platform Technical Support Team at INFO@SAPC-LNC.ORG.

PCNX: "Close all Open Forms" Icon Not Working: Currently, the Control Panel in PCNX is not working as intended only closing one open item at a time as opposed to closing all open items at once. This issue is impacting multiple Netsmart clients. Netsmart has identified a solution, and it is pending a release date for SAPC testing. When the issue is resolved, SAPC will notify the network.
