2021 Network Adequacy Certification
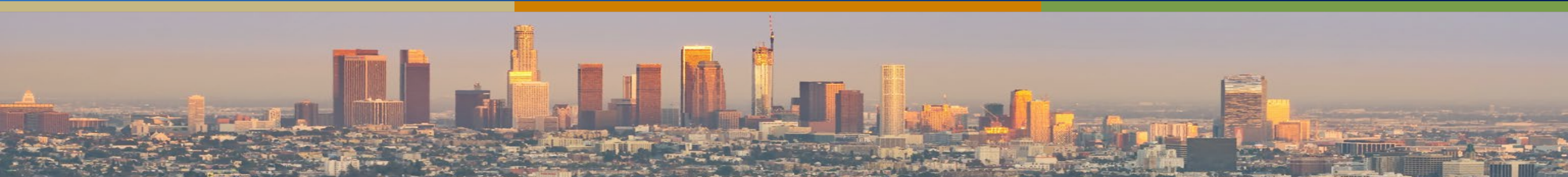
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Network Adequacy:

- Required by Title 42, Code of Federal Regulations (CFR) Part 438.68 and 438.207

- Standards include:
  - ✓ Time
  - ✓ Distance
  - ✓ Access to Care

- All Network Treatment Providers are required to submit Network Adequacy data, as specified

Network Adequacy Certification:

Counties must demonstrate that they:

- Offer an appropriate range of services that is adequate for the anticipated number of beneficiaries.

- Maintain a network of providers that is sufficient in number, mix, and geographic distribution to meet the needs of the anticipated number of beneficiaries.

- Provide relevant information on at least an annual basis or more frequently.

Los Angeles County's DMC ODS NETWORK ADEQUACY CERTIFICATION PROCESS

NACT Application

- Web-Based allowing providers to submit required network adequacy information.

- Providers use assigned unique log-in number to access.

Provider Point Person

- Each agency must identify one (1) **primary** point person for NACT submission process.

- Back-ups or Alternates are highly recommended.

Trainings & Technical Assistance

- SAPC staff will provide webinars and support with any technical issues.

- Use Network Adequacy Webpage as a resource.

Los Angeles County's DMC ODS NETWORK ADEQUACY CERTIFICATION PROCESS

Network Adequacy Certification Application

Welcome to the Network Adequacy Certification Application! This database allows SAPC treatment providers to submit and update information related to requirements for network adequacy, cultural competency, and the Service and Bed Availability tool (SBAT).

The NACA is required for:

- All outpatient, intensive outpatient, residential and opioid treatment providers under the DMC ODS.

Treatment providers **must keep all sections** including the Organization, Provider Site and Practitioner Level data up-to-date.

Support

If providers have any questions or issues related to accessing this site, please contact the Public Health IT Service Desk or call (833) 901-1471.

If you have any questions related to how to complete this application or what the information is used for, please contact your assigned technical assistant and copy sapc_nact@ph.lacounty.gov.

Visit the LA County Department of Public Health Substance Abuse and Prevention Control website for further information about Network Adequacy.

- Agencies offering treatment services under the DMC-ODS Services **must** complete NACT by the specified deadline.

- **Information** must be reviewed and updated for each **site location** and **all practitioners** offering direct services.

- Only use **Google Chrome** to access NACT application

NACT Data Request:
a. Basic Organization Information
b. Site Location(s)
c. Practitioners Information
d. Current and maximum # of DMC patients
e. Language Fluency (per site and practitioner)
f. Cultural Competence training

RECOMMENDATIONS FOR PROVIDER POINT PERSON ASSIGNMENT

Responsibilities and Requirements

☐ Liaison between agency staff and SAPC

☐ Monitor and follow up on data input progress

☐ Communicate regularly with SAPC TA

☐ Check all data for accuracy and completeness

☐ Has access to relevant data or to person(s) responsible for the data

☐ Must have regular and consistent access to Google Chrome web browser

Functional Areas with Data Access

Organization
- Human Resources
- Executive/Administrative

Site Location
- Quality Assurance/Improvement
- Billing/Finance
- Programmatic/Clinical

Practitioner
- Human Resources
- Billing/Finance
- Programmatic/Clinical

General Description of Updates

❖ Created additional **validations** to reduce errors

❖ Activated the **save** feature under the "Service Location" tab to ensure data input is not lost when leave page

❖ Adding a report feature – allowing providers to periodically check the status of their NACT input (TBD)

❖ Added a **"modality" tab** to make input of specific information by level of care more user friendly

❖ Created a general e-mail for questions or issues: sapc_nact@ph.lacounty.gov

February 16, 2021 – Treatment providers identify and submits form for Provider Point Person(s) for 2021 NACT Reporting

February 22, 2021 – Agencies without a unique login will be provided their login information

March 3 & 5, 2021 – SAPC will conduct on-line training for Provider Point Persons

March 5, 2021 - NACT application opens for all treatment providers to review and input data

March 5 - 17, 2021 – Data input and technical assistance

March 17, 2021 - Submission Deadline - **HARD DEADLINE**

March 17 - 25, 2021 – Data validation. SAPC will contact Agency Point Person with any questions, corrections or clarifications

Thank You!