

Clinical Services Division: Utilization Management & Quality Improvement Updates

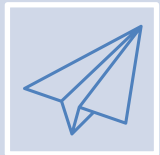
Los Angeles County Department of Public Health
All Provider Meeting January 7, 2025
Substance Abuse Prevention & Control



Agenda



Rebilling HCPCS Code H0034 for Denials of Evaluation and Management CPT Claims in Residential LOCs



Reminder of Updated Contact Email for Appeal/Grievances



Updated Paper ASAM (3rd Edition) Form for SAGE Downtimes

Rebilling HCPCS Code H0034 for Denials of Evaluation and Management CPT Claims in Residential LOCs




Code Type	Sage Service Code Description	Code	Medical Assistant	Licensed Psychiatric Technician/ Clinical Trainee	Licensed Vocational Nurse/ Clinical Trainee	Occupational Therapist/ Clinical Trainee	Psychologist /Psychological Associate/ Clinical Trainee	Registered Nurse/ Clinical Trainee	Physicians Assistant/ Clinical Trainee	Pharmacist/ Clinical Trainee	Nurse Practitioner/ Clinical Trainee	Physician (MD/DO)/ Medical Student in Clerkship/ Physician Clinical Trainee
Assessment / Medication Services / MAT	Psychiatric Diagnostic Evaluation with Medical Services, 60 mins	90792	NA	NA	NA	NA	NA	NA	\$ -	NA	\$ -	\$ -
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of New Patient, 15-29 Minutes	99202	NA	NA	NA	NA	NA	NA	\$ 154.64	NA	\$ 171.46	\$ 344.80
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of a New patient, 30- 44 Minutes	99203	NA	NA	NA	NA	NA	NA	\$ 259.84	NA	\$ 288.10	\$ 579.36
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of a New Patient, 45- 59 Minutes	99204	NA	NA	NA	NA	NA	NA	\$ 365.04	NA	\$ 404.74	\$ 813.92
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of a New Patient, 60+ mins	99205	NA	NA	NA	NA	NA	NA	\$ 470.24	NA	\$ 521.38	\$ 1,048.48
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of an Established Patient, 10-19 mins	99212	NA	NA	NA	NA	NA	NA	\$ 105.20	NA	\$ 116.64	\$ 234.56
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of an Established Patient, 20-29 mins	99213	NA	NA	NA	NA	NA	NA	\$ 157.80	NA	\$ 174.96	\$ 351.84
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of an Established Patient, 30-39 mins	99214	NA	NA	NA	NA	NA	NA	\$ 245.12	NA	\$ 271.77	\$ 546.52
Assessment / Medication Services / MAT	Office or Other Outpatient Visit of an Established Patient, 40+ mins	99215	NA	NA	NA	NA	NA	NA	\$ 329.28	NA	\$ 365.08	\$ 734.17
Medication Services	Oral Medication Administration, Direct Observation, 15 Minutes	H0033	\$ 34.43	\$ 43.04	\$ 50.13	\$ 81.26	NA	\$ 95.28	\$ 105.20	\$ 112.28	\$ 116.64	\$ 234.56
Medication Services	Medication Training and Support, per 15 Minutes (Group Service, must use HQ modifier) Residential	H0034R	\$ 7.65	\$ 9.56	\$ 11.14	NA	NA	\$ 21.17	\$ 23.38	\$ 24.95	\$ 25.92	\$ 52.12
Medication Services	Medication Training and Support, per 15 Minutes Residential	H0034R	\$ 34.43	\$ 43.04	\$ 50.13	NA	NA	\$ 95.28	\$ 105.20	\$ 112.28	\$ 116.64	\$ 234.56





24-04 - Fiscal Year 2024-2025 Rates and Payment Policy Updates

- Rates and Standards Matrix FY 24-25 *(Updated - October 2024)*

- FY 24-25 Service Codes & Rates and Standards Matrix Changes

 07/18/24

 10/22/24

 07/18/24

Impacted Medication Services Codes

- The following are locked out (denied) *during a residential admission*:
 - Psychiatric diagnostic evaluation with medical services: 90792
 - E&M Initial Eval: 99202, 99203, 99204, 99205
 - E&M Follow-Up: 99212, 99213, 99214, 99215
 - Extended Service Codes: 99416, 99418
 - Drug and Alcohol Screening: H0049-N
 - Health risk assessment instrument administration: 96160
- The codes are allowable *during a residential admission*:
 - H0033 Oral Medication Administration, Direct Observation, 15 Minutes
 - **H0034** Medication Training and Support, per 15 Minutes

Rebilling for Medication Service Code Denials

- Recommend rebilling denial of CPT codes to **H0034** (15 min unit of service)

- Examples:

- 29 min 99202 = two units of H0034
- 44 min 99023 = three units of H0034
- 59 min of 99204 = four units of H0034
- 90 min of 99205 = six units of H0034
- 14 min of 99212 = one unit of H0034
- 29 min 99213 = two units of H0034
- 39 min 99214 = three units of H0034
- 60 min of 99215 = four units of H0034

H0034 = Medication training and support, per 15 minutes

H0033 = Directly Observed Medication Administration

Rebilling for H0049-N Denials & New Guidance for Billing

How to Bill for Screening Non-Admission at Residential and Outpatient WM Sites			
Scenario	Patient is screened and not admitted (H0049-N)	Recovery services delivered to patient (H2017)	What to Bill
1	Yes	No	H0049-N + H2017
2	Yes	Yes	H0049-N + H2017 (Rolled Up)

For the full explanation, review the guidance provided in the 12/20/2024 Sage Provider Communication:

<http://publichealth.lacounty.gov/sapc/Sage/Communication/SAPC-Sage-Provider-Communication-122024.pdf>



Reminder: Updated Contact Email for Appeal/Grievances

sapc_appeal@ph.lacounty.gov



- Manuals & Guides
- Bulletins
- Clinical
- Beneficiary
- Contracts & Compliance
- Finance
- CRLA

Beneficiary

Subject	Date
Appeal Form <i>(Updated - October 2024)</i>	 10/31/24
Complaint and Grievance Form <i>(Updated - October 2024)</i>	 10/31/24

Email: sapc_appeal@ph.lacounty.gov	Mail: Substance Abuse Prevention and Control, Contracts and Compliance Branch, 1000 South Fremont Avenue, Building A9 East, 3rd floor, Box 34, Alhambra, California 91803
Phone: (626) 299-4532	
Fax: (626) 458-6692	
If you need this form in alternate format (e.g., large print, braille, or audio), call 888-742-7900 press 7.	

Updated Adult Paper ASAM (3rd Edition) Form for SAGE Downtimes





<http://www.asam.org/asam-criteria/criteria-intake-assessment-form>

ASAM CRITERIA

Free Paper-Based ASAM Criteria Assessment Interview Guide

Developed by ASAM and the UCLA Integrated Substance Abuse Programs with funding from the California Department of Health Care Services, this addiction treatment resource supports increased quality and consistency of patient assessments and individualized, patient-centered care.

[DOWNLOAD →](#) [READ ANNOUNCEMENT →](#)



SAPC approved form posted via

<http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm?tm#clinical>

- Manuals & Guides
- Bulletins
- Clinical
- Beneficiary
- Contracts & Compliance
- Finance
- CRLA

Clinical Forms and Documents - Treatment Services Related

Subject	Date
Assessment Tool - Adults (Paper Version)	10/10/19
Assessment Tool - Youth (Paper Version)	10/10/19
ASAM CONTINUUM to SAPC Level of Care Crosswalk	09/08/19
ASAM Level Of Care Determination Tool	

Continue to use the ASAM CONTINUUM tool accessible through SAGE
Paper tool is only for use during SAGE downtimes

<http://publichealth.lacounty.gov/sapc/providers/manuals-bulletins-and-forms.htm?tm#clinical>

UNIT/BRANCH/CONTACT	EMAIL/Phone Number	Description of when to contact
Sage Help Desk	Phone Number: (855) 346-2392 ServiceNow Portal: https://netsmart.service-now.com/plexussupport	All Sage related questions, including billing, denials, medical record modifications, system errors, and technical assistance
Sage Management Branch (SMB)	SAGE@ph.lacounty.gov	Sage process, workflows, general questions about Sage forms and usage
QI and UM	SAPC.QI.UM@ph.lacounty.gov UM (626)299-3531- (No Protected Health Information PHI)	All authorizations related questions, Questions about specific patient/auth, questions for the office of the Medical Director , medical necessity, secondary EHR form approval
Systems of Care	SAPC_ASOC@ph.lacounty.gov	Questions about policy, the provider manual, bulletins, and special populations (youth, PPW, criminal justice, homeless)
Contracts	SAPCMonitoring@ph.lacounty.gov	Questions about general contract, appeals, complaints, grievances and/or adverse events. Agency specific contract questions should be directed to the agency CPA if known.
Strategic and Network Development	SUDTransformation@ph.lacounty.gov	DHCS policy, DMC-ODS general questions, SBAT
Clinical Standards and Training (CST)	SAPC.cst@ph.lacounty.gov	Clinical training questions, documentation guidelines, requests for trainings
Phone Number to file an appeal	(626) 299-4532	
Grievance and Appeals (G&A)	(626)293-2846	Providers or patients who have questions or concerns after receiving a Grievance and Appeals Resolution Letter or follow up with an appeal.
CalOMS	HODA_CalOMS@ph.lacounty.gov	CalOMS Questions
Finance Related Topics	SAPC-Finance@ph.lacounty.gov (626) 293-2630	For questions regarding Finance related topics that are not related to billing issues
Out of County Provider	Nancy Crosby (ncrosby@ph.lacounty.gov)	Out of county provider requesting assistance in submitting authorization for LA County beneficiary & resident Intercounty Transfer / Medi-cal eligibility (MEDS- acceptable aid codes) / Applying for Medi-cal general questions
SASH	(844) 804-7500	Patients calls requesting for service

Q&A / Discussion

The secret of change is to focus all of your energy, not on fighting the old, but on building the new.

Socrates