

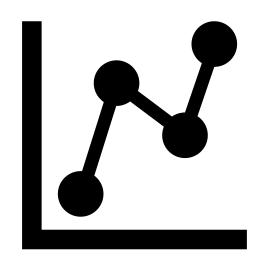
Monthly NACT Coordinator Meeting

Christina Villegas SAPC Strategic Network Development Branch



Meeting Agenda

- January Monthly Updates
- Friendly Reminders
- New fields in the NACA
- Common Troubleshoot issues
- Monthly Practitioner Update Demonstration





Monthly Updates

- Continue to update/validate current and max beneficiaries for practitioners
 Especially for those that have "0"
- Ensure ALL workforce practitioners are included
- If you notice any discrepancies with site locations or practitioners, please email SAPC team Such as, new sites, address changes, or modalities.



Friendly Reminders

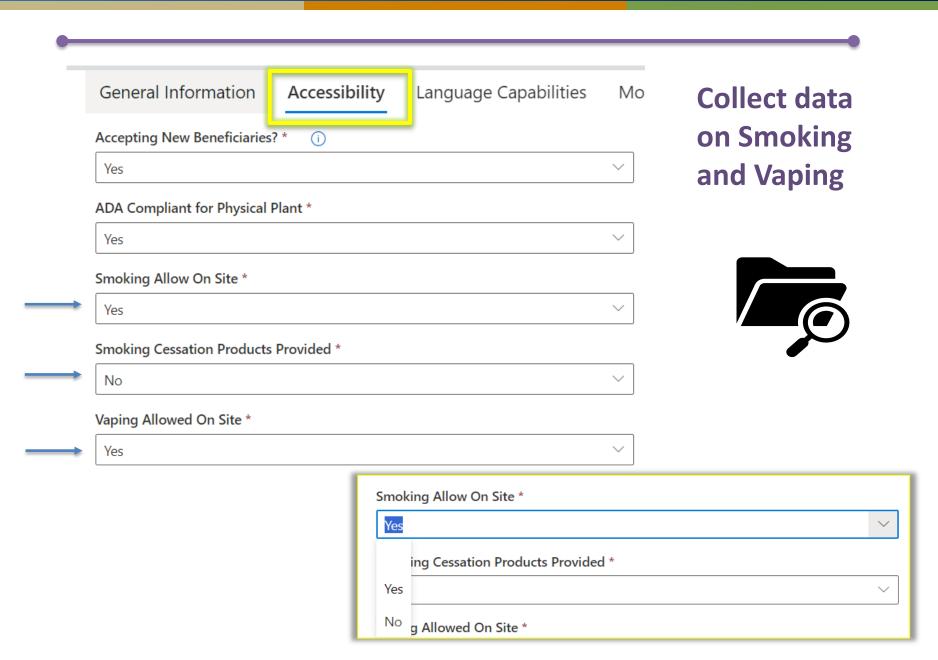


- ✓ Update practitioners DOB, Gender, and Email address- 95% completion
- ✓ Language Capabilities fields for site and practitioners
- ✓ Special Populations
- ✓ If there's a change in NACT Coordinator, please update NACA or email SAPC NACT@ph.lacounty.gov
- ✓ Monthly practitioner update- Validate workforce
- ✓ 0 Current beneficiaries for site or practitioner- For those practitioners on leave or inactive, please reevaluate beneficiaries they can serve.



New fields in the NACA





Common Troubleshoot Issues



- Sites continue to show Incomplete (RED) when completing monthly update-Updating information and saving ALL pages
- ➤ Manually adding a practitioner will not SAVE their information Please email SAPC Team for a workaround
- Site location is activated/deactivated but still showing in the NACA Due to processing on the contracts database, some information might still show on the NACA even after the change has been reported. Please email SAPC Team for tracking
- Missing NPI or DMC numbers
 Please contact SAPC Team to update
- ➤ Not receiving confirmation emails when updating Monthly Practitioner

"Monthly Practitioner Update" DEMO



General Information

Accessibility *

Language Capabilities * Modality *

Modality * Associated Practitioners *

☐ Save

Below is a pre-populated list of practitioners associated with this specific site location.

- If a practitioner was recently onboarded, but is not listed: Use the "Associate New Practitioner" button to add them to the list.
- If a practitioner is listed, but is no longer providing direct services at this location: Use the down arrow button to disassociate them from the list.

O Search

Regardless if after review you complete updates or have no updates, all providers MUST: <u>Click on the "Confirmed Associated Practitioner"</u> button. This will ensure
your information is saved and prevent SAPC sending reminder e-mails when information is not updated.

Confirmed Associated Practitioners on: Associated Practioners list has not yet been reviewed.

NEW!	
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		/ Search		Associate New Fractitioner		Commin Associated Fractitioners	
First Name	Last Name	Modified On	Current Number of Medi-Cal Beneficiaries	Maximum Number of Medi-Cal Beneficiaries	Practitioner is associated with this site	GPI and PPI combined pages status	ţ
JULIANA	ROMO	6/2/2023, 10:51:54 AM	0	0	Yes	Incomplete	~
PRISCILLA	NUNEZ	6/2/2023, 10:51:54 AM	0	0	Yes	Incomplete	~
NATHAN	WILSON	6/2/2023, 10:51:54 AM	0	0	Yes	Incomplete	~

General Information

Accessibility

Language Capabilities *

Modalit

Below is a pre-populated list of practitioners associated with this specific site location.

- If a practitioner was recently onboarded, **but is not listed**: Use the "Associate New Pra
- If a practitioner is listed, but is no longer providing direct services at this location:
- Regardless if after review you complete updates or have no updates, all providers MUS your information is saved and prevent SAPC sending reminder e-mails when information
- Confirmed Associated Practitioners on: **September 12th 2023, 11:02 am**

Once you click, "Confirm Associated Practitioners", you will see a **date stamp**





Expectation of NACT Coordinator

- Attend NACT related meetings to be informed of submission deadlines and updates to the NACA
- Update NACA monthly and validate required fields
- Communicate with NACT Team if there are any questions with your monthly update <u>SAPC_NACT@ph.lacounty.gov</u>
- Log-in to the NACA and make any necessary changes



NACA & MONTHLY PRACTITIONER UPDATE TIMELINE



Save the Dates Monthly NACT Coordinator Meetings

Subsequent Monthly NACT Coordinator Meetings

Third Wednesday of every month 2-3PM

Wednesday, **February 21st** Wednesday, **March 20th**