



August 10, 2022

**County of Los Angeles
Quality and Productivity
Commission**

565 Kenneth Hahn
Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Telephone: (213) 974-1361
(213) 974-1390
(213) 893-0322

Website: qpc.lacounty.gov

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Dr. Barbara Ferrer, Director
Department of Public Health
313 North Figueroa Street, Suite 806
Los Angeles, California 90012

Dear Dr. Ferrer:

**County of Los Angeles Quality and Productivity Commission
35th Annual Productivity and Quality Awards Program
"Adapt, Create, Achieve"**

Congratulations! Each year, the Quality and Productivity Commission, in partnership with the Board of Supervisors, Chief Executive Office, and the Productivity Managers' Network, recognizes County employees and Departments for their achievements in improving quality and productivity in County services.

We are pleased to inform you that the Department of Public Health has been selected for the following awards:

TOP TEN AWARD

- **Over 2 Million Served** (*in collaboration with 211 LA, Children and Family Services, Consumer and Business Affairs, Human Resources, Health Services, Internal Services Department, LA County Library, Mental Health, City of Los Angeles, and Workforce Development, Aging and Community Services*)
- **This is Our Shot! Mobile Vaccine Team Fights COVID** (*in collaboration with the First, Second, Third, Fourth, and Fifth Supervisorial Districts, Assessor, Beaches and Harbor, Children and Family Services, Fire, LA County Library, Los Angeles County Office of Education, Parks and Recreation, and Public Social Services*)
- **Reducing Food Waste and Advancing Food Recovery** (*in collaboration with Public Works*)

COMMISSION SPECIALS

- **Community Inclusion Award** – Black Doulas Fostering Health and Joyous Births (*in collaboration with First 5 LA and Health Services*)
- **Mega Million Dollar Award** – This is Our Shot! Mobile Vaccine Team Fights COVID (*in collaboration with the First, Second, Third, Fourth, and Fifth Supervisorial Districts, Assessor, Beaches and Harbor, Children and Family Services, Fire, LA County Library, Los Angeles County Office of Education, Parks and Recreation, and Public Social Services*)

Dr. Barbara Ferrer
August 10, 2022
Page 2

The Commission will formally recognize these outstanding projects at the Productivity and Quality Awards luncheon on Wednesday, October 12, 2022, 11:30 a.m., in the Grand Hall of the Dorothy Chandler Pavilion, Music Center. As always, the Gold, Silver, and Bronze Eagle Awards will be announced onsite.

We are proud to showcase the best in County service and look forward to honoring you, your team, and projects.

Sincerely,



NICHELE M. HENDERSON
Commission Chair

NMH:JG:LP

c: Catherine Mak, Productivity Manager

EXECUTIVE OFFICE



BOARD OF SUPERVISORS
COUNTY OF LOS ANGELES

*"To enrich lives through
effective and caring service"*

Quality and Productivity Commission
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WINNER'S LIST

TITLE OF PROGRAM OR PROJECT

DEPARTMENT WITH COLLABORATING AGENCIES

2022 TOP TEN AWARDS

| TOP TEN AWARDS | |
|--|--|
| Pomona Fairplex Emergency Intake Site | Health Services (Olive View-UCLA Medical Center) with First Supervisorial District, Chief Executive Office (OEM), Children and Family Services, Consumer and Business Affairs, County Counsel, Mental Health, and Public Health |
| Delete the Divide | Internal Services Department |
| My Brother's Keeper Peer Advocates for the Library | LA County Library with Mental Health and Public Health |
| Child Trafficking ID and Response Team | Probation with First, Second, Third, Fourth, and Fifth Supervisorial Districts and Children and Family Services |
| L.A. County Probation - Invest Program | Probation with Workforce Development, Aging and Community Services |
| Guiding Re-Entry of Women (GROW) | Public Defender with Alternate Public Defender and Board of Supervisors, Executive Office |
| Over 2 Million Served | Public Health with 211 LA, Children and Family Services, City of Los Angeles, Consumer and Business Affairs, Human Resources, Health Services, Internal Services Department, LA County Library, Mental Health, and Workforce Development, Aging and Community Services |
| Reducing Food Waste and Advancing Food Recovery | Public Health with Public Works |
| This is Our Shot! Mobile Vaccine Team Fights COVID | Public Health with First, Second, Third, Fourth, and Fifth Supervisorial Districts, Assessor, Beaches and Harbor, Children and Family Services, Fire, LA County Library, Los Angeles County Office of Education, Parks and Recreation, and Public Social Services |
| Forestry Fire Training for the Justice-Involved | Workforce Development, Aging and Community Services with Forestry and Fire Recruitment Program |

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2022 COMMISSION SPECIAL AWARDS

| TITLE OF PROGRAM OR PROJECT | | DEPARTMENT WITH COLLABORATING AGENCIES | |
|--|--|---|--|
| COMMISSION SPECIALS AWARDS | | | |
| Changemaker Award LACoFD Sirens of Silence | | Fire | |
| Community Inclusion Award Black Doulas Fostering Health and Joyous Births | | Public Health with First 5 LA and Health Services | |
| County Image Enhancement Award "Arrive Alive" ECMO-CPR Project | | Fire with Health Services | |
| Customer Service Award Public Appointment Scheduling System (PASS) | | Internal Services Department with Health Services and Public Health | |
| Customer Service Award RRCC Appointment System | | Registrar-Recorder/County Clerk | |
| Mega Million Dollar Award This is Our Shot! Mobile Vaccine Team Fights COVID | | Public Health with First, Second, Third, Fourth, and Fifth Supervisorial Districts, Assessor, Beaches and Harbor, Children and Family Services, Fire, LA County Library, Los Angeles County Office of Education, Parks and Recreation, and Public Social Services | |
| Outstanding Teamwork Award LA County Cares (Cares Act Management) | | Chief Executive Office with Auditor-Controller, County Counsel, and Human Resources | |
| Performance Measurement Award ISD Under the Umbrella of Quality Control | | Internal Services Department | |
| Process Improvement Award Small Businesses, Big Impact | | Los Angeles County Development Authority | |
| Commissioners' Legacy Award Online Dispute Resolution | | Superior Court with Consumer and Business Affairs | |

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SPECIAL MERIT PLAQUE AWARDS

(Recognizes meritorious accomplishment of special projects or programs that successfully fulfill departmental and County objectives)

2022 SPECIAL MERIT PLAQUE AWARDS

| | |
|--|---|
| Data Transparency - Dashboards for COVID-19 | Public Health |
| Forever Friends | Probation (Child Welfare - Placement Permanency & Quality Assurance) |
| Keeping County Employees Safe During COVID-19 | Human Resources with Beaches and Harbors, Chief Executive Office, County Counsel, Health Services, District Attorney, LA County Library, Public Health, Public Social Services, Public Works, and Registrar-Recorder/County Clerk |
| Stay Housed LA | Consumer and Business Affairs with Los Angeles County Development Authority |
| Gigabit Libraries: Improving Connectivity | LA County Library with Internal Services Department |
| SPINE: Spine Instrument Negotiation of Expense | Health Services (Rancho Los Amigos National Rehabilitation Center) with Internal Services Department |
| Improving Access to Specialty Care in GI at OVMC | Health Services (Olive View-UCLA Medical Center, Department of Medicine) |

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| 2022 TRADITIONAL PLAQUE AWARDS | TITLE OF PROGRAM OR PROJECT | DEPARTMENT WITH COLLABORATING AGENCIES |
|--------------------------------|---|--|
| | TRADITIONAL PLAQUE AWARDS (Recognizes commendable achievements in public service) | |
| | Reducing Health Inequities Among Low Wage Workers | Public Health with Consumer and Business Affairs |
| | Veterans Peer Access Network (VPAN) | Mental Health |
| | CalWORKSs Children and Youth Tutoring Program | Public Social Services |
| | Addressing Social Isolation | Workforce Development, Aging and Community Services |
| | Robotic Process Automation for COVID-19 Response | Public Health |
| | Meaningful Access: ACN Video Remote Interpreting | Health Services (Office of Language Access and Inclusion) |
| | Regional Home | Workforce Development, Aging and Community Services |
| | Rapid Response COVID-19 Testing Using ORCHID | Public Health |
| | Re-Imagining Family Caregiver Support Program | Workforce Development, Aging and Community Services with Santa Clara Valley Committee on Aging |
| | Probation's College Pathways Program | Probation |
| | Robotics Process Automation Center of Excellence | Internal Services |
| | The Maternal Mental Health Collaborative | Mental Health with Health Services |

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| 2022 CERTIFICATES OF RECOGNITION | TITLE OF PROGRAM OR PROJECT | DEPARTMENT WITH COLLABORATING AGENCIES |
|----------------------------------|---|--|
| | CERTIFICATES OF RECOGNITION (Pays tribute to those programs deserving honorable mention) | |
| | Cybersecurity Monitoring for Vote Centers | Registrar-Recorder/County Clerk |
| | Vote Center Pre-Check Process | Registrar-Recorder/County Clerk |
| | Anti-Hate Program - Protecting the Vulnerable | Board of Supervisors, Executive Office (Human Relations Commission) |
| | EH COVID Outbreak Investigation Program | Public Health |
| | Renewal Line Project | Public Social Services |
| | Promotores and United Mental Health Promoters | Mental Health |
| | Enterprise Performance & Accountability Innovation | Internal Services Department |
| | "Mask Not What Your County Can Do For You..." | Public Health with Los Angeles County Office of Education |
| | DMH-LACOE Community Schools (CS) Initiative | Mental Health with Los Angeles County Office of Education |
| | COVID-19 Decontamination Cleaning | Internal Services Department |
| | Integrated Care for Optimized Well Being | Health Services |
| | Take Me To Your Leader! | Health Services (Rancho Los Amigos National Rehabilitation Center-Department of Nursing) |
| | RN HOME: Remote Nursing Hypertension Management | Health Services (Population Health Management) |

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|--|--|
| Beach Emergency Evacuation Lights System (BEELS) | Beaches and Harbors |
| Partners in Suicide Prevention | Mental Health |
| Major Incidents and OEM Dashboard Integration | Registrar-Recorder/County Clerk with Chief Executive Office (OEM) |
| Youth@Work Virtual AJCC Services | Workforce Development, Aging and Community Services |
| Parks Reservation and Registration System | Parks and Recreation with Beaches and Harbors and Internal Services Department |
| Pharmacists Improving IV Nutrition Safety | Health Services (Olive View-UCLA Medical Center Pharmacy) |
| Hourly Quantitative Precipitation Forecast Tool | Public Works |
| CalFresh Healthy Living - Virtual Format Project | Workforce Development, Aging and Community Services |
| Pretrial Risk Evaluation Program (PREP) Pilot | Probation with Sheriff and Superior Court |
| Atlas Physician Portal for Electronic Lab Orders | Public Health |
| Los Angeles County APS Regional Training Academy | Workforce Development, Aging and Community Services |
| Electronic Charge Evaluation Request (eCER) | District Attorney |
| Laboratory Frees RCTs to Focus on COVID Patients | Health Services (Olive View-UCLA Medical Center, Department of Pathology) |
| Empowered Prevention Powers Communities | Public Health with Los Angeles County Office of Education |
| DHS IT COVID Support Response Project | Health Services (Information Systems) |

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|--|---|
| Don't Get Stuck - Stay in the Safe Zone! | Health Services (Rancho Los Amigos National Rehabilitation Center - Surgery Department) |
| Health Facilities Inspection Digital Library | Public Health |
| Pomona Plus Collaborative (ELL 2.0) | Workforce Development, Aging and Community Services |
| Ergonomic Program Management System | Public Social Services |
| Digital Preservation | Registrar-Recorder/County Clerk |
| Customer Service Center Expansion | Public Social Services |
| Confined Space Inspections During COVID-19 | Public Works |
| Custodial & Landscaping Inspection Application | Internal Services Department |
| CradlePoint/Poll Pad PKI Infrastructure: | Registrar-Recorder/County Clerk |
| Virtual Training for Election Workers | Registrar-Recorder/County Clerk |
| Customer Focused Preventative Pest Management | Internal Services Department |
| New Recorder Call Center | Registrar-Recorder/County Clerk |
| Voter History Mainframe Migration | Registrar-Recorder/County Clerk |
| Scheduled Weekend and Night Inspections | Public Health |