## Frequently asked questions (FAQs)

For LA County CPSP Training Courses



### Are the trainings free?

Yes, all the LA County CPSP provider trainings are free.



## How can I get notifications for future trainings?

LA County CPSP offers a number of trainings for our providers. Please email: <a href="mailto:cpsp@ph.lacounty.gov">cpsp@ph.lacounty.gov</a> to be added to our listserv and receive notifications when registration opens for trainings



# I took a training but did not receive my certificate.

For a certificate of attendance from a past training, please email: <a href="mailto:cpsp@ph.lacounty.gov">cpsp@ph.lacounty.gov</a>



## Do you offer specific trainings?

If your clinic has a specific training need and you would like to request assistance, please email: <a href="mailto:cpsp@ph.lacounty.gov">cpsp@ph.lacounty.gov</a>



#### Are post tests graded?

Certificates will be issued to those who receive a score of 70% or higher within 7-10 business days. If you receive a score under 70% you will have a chance to resubmit your post-test(s) for a certificate of completion. Certificates of completion will not be issued for the CPSP Overview Training Series.



## I'm a non-LA County provider, can I still take the training?

Non-LA County CPSP/OOJ (Out of Jurisdiction) providers are welcome to watch the trainings, however we will not review post-test submitted nor provide a certificate of completion. Please contact your local county Perinatal Services Coordinator for assistance.

