



ENVIRONMENTAL HEALTH REFERRAL LIST



TYPE OF REFERRAL		ENVIRONMENTAL HEALTH PROGRAM	TELEPHONE	OUTSIDE AGENCY	TELEPHONE
ACUPUNCTURE				State of California	(916) 445-3021
ALCOHOLIC BEVERAGE CONTROL (State of California)				Metro LA	(213)833-6043
				Long Beach/Lakewood	(562) 982-1337
				Monrovia	(626) 256-3241
				Van Nuys	(818) 901-5017
ANIMALS	Domestic (Horses, etc.) Unlicensed	Customer Call Center	(888) 700-9995		
	Wild (Ground squirrels, etc.)	Vector Management	(626) 430-5450		
	Licensed Animal Keepers (except Lancaster & Catalina)	Vector Management	(626) 430-5450		
	Mountain & Rural Areas	Land Use	(626) 430-5380		
APARTMENT HOUSES (5 units or more)		Customer Call Center	(888) 700-9995		
ARTHROPODS (insects, spiders, fleas, ants)		Vector Management	(626) 430-5450		
ASBESTOS		Environmental Hygiene	(626) 430-5430	AQMD/ Southcoast	(800) 288-7664

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BACKFLOW PREVENTION DEVICES		Cross Connections	(626) 430-5290	USC Foundation for Cross-Connection Control and Hydraulic Research	(866) 545-6340
				Local Water Company	
				City Water Department	
BATS (Rabies)				LA County Veterinary Public Health and Rabies Control	(213) 989-7060
Beach Closure				Hotline	(800)525-5662
BEES (County unincorporated area only; all others under City Local jurisdiction)				LA County Agricultural Commissioner	(626) 575-5466
BODY PIERCING		Body Art Program	(626) 430-5570		
CARBON MONOXIDE POISONING Non-Gas-Burning Appliance		Housing & Institutions	(626) 430-5590		
CARBON MONOXIDE POISONING EMERGENCIES OR QUESTIONS Gas-Burning Appliances				Southern California Gas Company	(800) 427-2200
CEMETERY & MORTUARY COMPLAINTS				State of California	(800) 952-5210
CHILDREN'S CAMPS (Organized camps)	Rural Areas	Land Use	(626) 430-5380		
	Urban Areas	Housing & Institutions	(626) 430-5590		
COSMETOLOGY (Beauty, nail and hair salons) (See TATTOO PARLORS for Permanent Make-up)				State of California (All complaints must be in writing.)	(800) 952-5210
DEAD ANIMAL PICKUP				LA County Department of Animal Care and Control – for LA County areas outside of LA City	(562) 728-4620

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				LA City Bureau of Sanitation – for inside LA City	(800) 773-2489
				Local Animal Control	(877)964-2473
DOG DROPPINGS (General Animal Complaints) (residential-unlicensed)		Customer Call Center	(888)700-9995		
DUMPS/LANDFILLS/WASTE HAULERS/ TRANSFER STATIONS		Solid Waste	(626) 430-5540		
DWELLINGS - Residential		Customer Call Center	(888) 700-9995		
ENTOMOLOGY CONSULTANTS		Vector Management	(626) 430-5450		
FOOD FACILITY GRADING		EH We-site www.publichealth .lacounty.gov			
FOOD HANDLER CERTIFICATES		Consultative Services	(626) 430-5320		
FOOD - MILK PRODUCTS (Soft Serve, Milk/Yogurt)		Food & Milk	(626) 430-5400		
FOOD MISLABELING COMPLAINTS OR QUESTIONS (Meat, Poultry, Fish)		Customer Call Center	(888) 700-9995	State of California - Department of Public Health	(800) 495-3232
FOOD FACILITIES PLAN CHECK	Food Vehicle	Vehicle Inspection	(626) 430-5500		
	Retail Construction & Remodeling	Plan Check Program	(626) 430-5560		
	Wholesale Construction & Remodeling	Food & Milk	(626) 430-5400		
FOOD RETAIL PREPARATION & SERVICES (Restaurants, Markets & Bakeries)		Customer Call Center	(888) 700-9995		

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FOOD SPOILAGE & RELATED COMPLAINTS	Retail purchases	Customer Call Center	(888) 700-9995		
	Wholesale distribution	Food & Milk	(626) 430-5400		
FOOD TAMPERING COMPLAINTS OR QUESTIONS				State of California - Department of Public Health	(800) 495-3232
				Local Police Department	
FOOD TEMPORARY EVENTS (Carnivals/Fairs)		Customer Call Center	(888) 700-9995		
FOOD - TRUTH IN MENU & CONSUMER PROTECTION		Customer Call Center	(888) 700-9995		
FOOD VEHICLE INSPECTION	Carts	Vehicle Inspection	(626) 430-5500		
	Catering Motion Picture Food and Milk (626)430-5400				
	Commissaries, retail food vehicle, mobile food preparation vehicle				
	Produce Vendor (mobile)				
GARBAGE, RUBBISH & JUNK	Commercial Waste Haulers	Solid Waste	(626) 430-5540		
	Private Property	Customer Call Center	(888) 700-9995		

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GARMENTS (Related to sanitation for workers)		Garment Inspection	(626) 430-5570		
GRAY WATER		Cross Connections	(626) 430-5290	Local Building & Safety Department	
		Land Use	(626) 430-5380		
NURSING HOMES				LA County Department of Public Health/ Health Facilities (San Gabriel)	(626)430-5600
				LA County DPH/ Health Facilities (Licensing and Certification)	(562) 345-6884
				LA County DPH/ Health Facilities (Inspections)	(213) 351-8144
HOTELS & MOTELS		Housing & Institutions	(626) 430-5590		
HOUSING (other than hotels & motels)		Customer Call Center	(888) 700-9995		
ILLEGAL FOOD VENDORS		Street Vending Compliance	(626) 430-5160		
INDOOR AIR QUALITY		Environmental Hygiene	(626) 430-5430		
INSPECTION QUALITY		Quality Assurance	(626) 430-5300		
INSTITUTIONS	Detention centers, home care services, etc.	Housing & Institutions	(626) 430-5590		
	Jails	Garment Inspection	(626) 430-5570		
LAUNDRIES	Commercial	Garment Inspection	(626) 430-5570		
	Self-service	Customer Call Center	(888)700-9995		

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LEAD POISONING COMPLAINTS OR QUESTIONS		Lead Programs	(323) 869-7068		
MESSAGE PARLORS	Sanitation Complaints	Customer Call Center	(888)700-9995		
				State of California (All complaints must be in writing.)	(916) 669-5336
				LA County Unincorporated Area Business Licensing	(213) 974-2011
				Local City Business Licensing - Contact local city police commission.	
MATTRESS COMPLAINTS				State of California – Consumer Information	(800) 952-5210
				State of California – Complaint Resolution (Sacramento)	(916) 574-7950
				State of California – Complaint Resolution (El Monte, California)	(626) 575-7037
MEDICAL WASTE				State of California – Medical Waste Management Program (MWMP) (Sacramento)	(916) 449-5664
				State of California – (MWMP) (Glendale, California)	(818) 551-2040
MEDICAL WASTE (DISPOSAL OF HOME GENERATED WASTE)				Sanitation Districts of LA County (Used needles or sharps)	(800) 238-0173
				LA County Department of Public Works	(626) 458-3502
				LA County DPW - Hotline	(888) CLEANLA or (800) 238-0173

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MICE (Complaints at properties w/ 4 units or less)		Vector Management	(626) 430-5450		
MOBILE HOME PARKS (Inspections)				State of California (Riverside, California)	(951) 782-4431
MOBILE HOME PARKS (Questions and Complaints)				State of California (All complaints must be in writing.)	(800) 952-5275 or (916) 263-4742
MOLD		Customer Call Center	(888)700-9995		
MOSQUITO COMPLAINTS: Greater LA County Vector Control Districts (VCD and Mosquito Abatement Districts)		Culver city office (310) 915-7370		Lancaster/ Palmdale (661) 942-2917	Santa Fe Springs (562) 944-9656
					Santa Fe Dam Office (626) 814-9466
OCEAN WATER MONITORING		Recreational Waters	(626) 430-5360		
PESTICIDES		Vector Management	(626) 430-5450	LA County Agricultural Commissioner	(626) 575-5466
PUBLIC HEALTH LICENSE	Fees	Public Health Permits and Licensing	(626) 430-5350		
	Retail food facility closed > 90 days	Plan Check	(626) 430-5560		
RADIOACTIVE MATERIAL & EXPOSURE		Radiation Management	(213) 351-7897		
RADON				American Lung Association	

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				State of California - Department of Public Health	(800) 745-7236
RAIN WATER HARVESTING/ CISTERNS/ RAIN BARRELS	Cross Connections	(626) 430-5290	Local Public Works Department		
			Local Building & Safety Department		
			Greater LA County Vector Control Districts (VCD and Mosquito Abatement Districts)	Santa Fe Springs	(562) 944-9656
				Sylmar	(818) 364-9589
RATS (Bites, Complaints, Poison)	Vector Management	(626) 430-5450			
RECREATIONAL WATERS (Ocean water, Fresh water swimming areas)	Recreational Waters	(626) 430-5360			
RECYCLED/ RECLAIMED WATER	Cross Connections	(626) 430-5290	Sanitation Districts of LA County		(562) 908-4288 Ext. 2806
			Local Water Company/ Local Water Department		
SEWAGE DISCHARGE	Food Facilities	Customer Call Center	(888) 700-9995		
	Apartments, Dwellings	Customer Call Center	(888) 700-9995		
	Ocean/State Waters	Recreational Waters	(626) 430-5360		
SEWAGE PLAN APPROVAL (Onsite system plan approval)	Land Use	(626) 430-5380			
SNAKES	Information		Natural History Museum of Los Angeles County		(213) 763-3371
	Remove from property / Relocate		LA County Department of Animal Care and Control – Topanga Canyon area, outside of LA City		(818) 991-0071
			Local Animal Control		

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	Kill			Local Fire Station	
SWIMMING POOLS	Health & Fitness Clubs; Plan Reviews for pools, spas, etc.	Recreational Waters	(626) 430-5360		
	Public: institutions, recreation areas	Recreational Waters	(626) 430-5360		
	Public: apartments; Private: associated with residential housing	Customer Call Center	(888) 700-9995		
TATTOO PARLORS (Permanent Make-up)		Garment	(626) 430-5570		
THEATERS		Customer Call Center	(888) 700-9995		
TRASH	Commercial Waste Haulers	Solid Waste Management	(626) 430-5540		
	Private Property	Customer Call Center	(888) 700-9995		
TOXIC MATERIALS	Medical Implications	Toxics Epidemiology	(213) 240-7785	LA County Department of Public Health - Office of the Medical Director	(213) 989-7236
				LA County DPH - Emergency Preparedness & Response Program	(213) 250-8681
	Hazardous Materials and Wastes				LA County Fire Department - Health HazMat

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	Exposure, Evaluation, Workplace, and Community	Environmental Hygiene	(626) 430-5430		
TRAINING	Internal	Recruitment and Training	(626) 430-5170		
	Outreach	Consultative Services	(626) 430-5320		
VECTORBORNE DISEASE		Vector Management	(626) 430-5450		
WATER	Cross-Connections, Reclaimed water	Cross-Connections	(626) 430-5290		
	Supply & Distribution: well construction, destruction, & permits	Drinking Water	(626) 430-5360		
	Small Water System	Drinking Water	(626) 430-5360		
	Turn-off	Customer Call Center	(888) 700-9995		
	Quality			LA County Department of Public Works	
WATER USE APPLICATIONS/ SURVEYS		Cross Connections	(626) 430-5290		
WATER USE EQUIPMENT		Cross Connections	(626) 430-5290	International Association of Plumbing and Mechanical Officials (IAPMO) – Electro-Plumbing Product Test Lab (Ontario, California)	(909) 472-4100
		Plan Check	(626) 430-5560		
WIPING RAGS		Garment Inspection	(626) 430-5570		
X-RAY EXPOSURE		Radiation Management	(213) 351-7897		

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Customer Call Center (888) 700-9995
 BEACH CLOSURE HOTLINE (800) 525-5662

NOTE: Three cities in Los Angeles County have their own independent health departments. For these cities, please refer environmental issues to their Environmental Health Department. The cities and telephone numbers are listed as follows:

Long Beach (562) 570-4000 **Pasadena** (626) 744-6004 **Vernon** (323) 583-8811

LA COUNTY Website:

www.publichealth.lacounty.gov

EH Website:

www.publichealth.lacounty.gov/eh