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May 15, 2014

UPCOMING BILLING OF 2014-15 PUBLIC HEALTH PERMITS AND LICENSES

Dear Public Health Permit/License Holder:

On May 13, 2014, the County of Los Angeles Board of Supervisors adopted the transfer of responsibility for the billing, collection, and issuance of public health permits and licenses from the Treasurer and Tax Collector (TTC) to the Department of Public Health, Environmental Health Division (DPH). This change will take effect with the billing for Fiscal Year 2014-15 public health permits and licenses.

DPH estimates the mailing of the billing for 2014-15 public health permits and licenses to occur before the end of July 2014. Your bill will contain a payment due date near the end of August 2014. Your current permits and licenses remain valid until the payment due date. DPH will offer customers the ability to pay for their 2014-15 public health permit/license by credit card, for an additional fee, through our website at www.publichealth.lacounty.gov/eh. When you receive your bill from DPH to renew your public health permit or license, you will notice a change in the appearance of your bill. You will also notice changes in the appearance of your public health permit or license.

The transfer of responsibility will benefit customers by providing them with a single point-of-contact for questions related to their public health permit or license. Customers will no longer have to contact the TTC for billing questions and the DPH for license and permit questions. Customers need only contact the Environmental Health Permit and Licensing Unit at 1-888-700-9995 for any billing or permitting questions.

Please note that the TTC will no longer be able to accept payments for public health fees beginning June 25, 2014. As always, customers can make payments at any one of the 15 local DPH district offices. Locations are listed on our website.

It is our goal to make this transition as seamless as possible. Should you have any questions, please visit our website at www.publichealth.lacounty.gov/eh or contact the Environmental Health Permit and License Unit at 1-888-700-9995 (English and Spanish).

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