

# HOW TO ACCESS CES:



**Los Angeles Homeless Services Authority**  
811 Wilshire Blvd, 6th Floor  
Los Angeles CA, 90017  
p 1.213.683.3333  
ttd 1.213.553.8488  
[www.lahsa.org](http://www.lahsa.org)



For People Experiencing Homelessness in LA County



## ADULTS:

Adults can access CES for Single Adults through access centers and crisis housing. Outreach teams can also serve as entry points.

## YOUTH:

Youth can access Youth CES through drop-in centers and crisis housing. Outreach teams can also serve as entry points.

## FAMILIES:

Families can access CES for Families by calling 211 to find the nearest Family Solutions Center for assistance.

**For an updated list of CES Access Sites throughout the county, please visit [www.lahsa.org/ces](http://www.lahsa.org/ces)**

## SERVICE PLANNING AREA LEADS

### SPA 1 | ANTELOPE VALLEY

ADULTS, YOUTH, AND FAMILIES

**Valley Oasis**  
valleyoasis.org  
661-942-2758

### SPA 2 | SAN FERNANDO AND SANTA CLARITA VALLEY

ADULTS, FAMILIES

**LA Family Housing, Family**  
lafh.org  
818-255-2766

**LA Family Housing, Single Adults**  
818-255-2703

YOUTH

**The Village Family Services**  
thevillagefs.org  
818-755-8786

### SPA 3 | SAN GABRIEL VALLEY

**Union Station Homeless Services**  
unionstationhs.org  
Families: 626-337-0140  
Adults: 626-791-6610

YOUTH

**Hathaway Sycamore Child & Family Services**  
hathaway-sycamores.org  
626-395-7100

### SPA 4 | METRO LA

ADULTS

**The People Concern**  
213-488-9559  
opcc.net

YOUTH

**Los Angeles LGBT Center**  
lalgbtcenter.org  
323-993-7400

FAMILIES

**PATH**  
epath.org  
323-644-2200

### SPA 5 | WEST LA

ADULTS, FAMILIES

**St. Joseph's Center**  
stjosephctr.org  
310-396-6468

YOUTH

**Safe Place for Youth**  
safeplaceforyouth.org  
310-902-2283

### SPA 6 | SOUTH LA

ADULTS

**SSG Hopics**  
hopics.org  
323-948-0444

YOUTH

**CRCD**  
coalitionrcd.org  
213-743-6193

FAMILIES

**SSG Hopics**  
hopics.org  
323-948-0444

### SPA 7 | EAST/SOUTH LA

ADULTS

**PATH**  
epath.org  
323-644-2200

YOUTH

**Jovenes Inc.**  
jovenesinc.org  
323-260-8035

FAMILIES

**Whole Child**  
thewholechild.info  
562-692-0383

### SPA 8 | SOUTH BAY

ADULTS, YOUTH, AND FAMILIES

**Harbor Interfaith**  
harborinterfaith.org  
310-831-0603



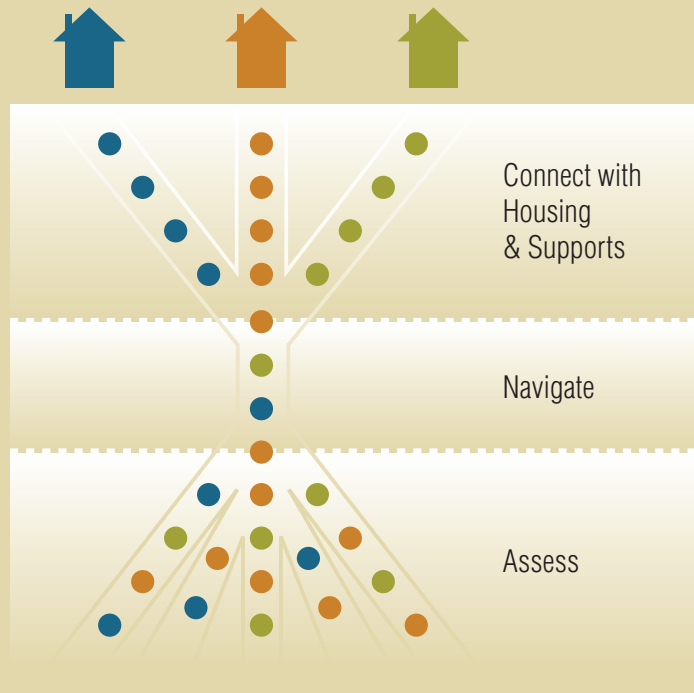
# COORDINATED ENTRY SYSTEM (CES)



**The Coordinated Entry System (CES) for Single Adults, Youth, and Families coordinates supportive services and housing resources across Los Angeles County, to form a collaborative, no-wrong door network that connects homeless individuals and households to services and housing.**

**CES:**

- Creates many “front doors,” to the homeless services delivery system, making all participating providers a point of access
- Lifts the burden of navigating a complex maze of resources from the person experiencing homelessness by providing someone to help navigate the housing process
- Encourages resource coordination among service providers so that people receive the right type and level of services and housing supports for their needs
- Ensures strategic use of limited resources
- Distributes resources more equitably across the county



# ELIGIBILITY REQUIREMENTS

To be eligible for services through the Coordinated Entry System (CES) each population has specific requirements:

**ADULTS:**

- Must be an individual over the age of 18
- Experiencing homelessness in Los Angeles County

**YOUTH:**

- Must be between the ages of 16-24
- Experiencing homelessness or housing instability in Los Angeles County

**FAMILIES:**

- Household with minor child
- Experiencing homelessness or housing instability in Los Angeles County

## Core Components of the Coordinated Entry System

The Coordinated Entry System (CES) for Single Adults, Youth, and Families is built on a set of common components:

**COORDINATION:** Through regional and county-wide collaboration, CES maximizes the efficiency and effectiveness of resources, creating an integrated and sustainable response to homelessness.

**ENTRY POINT:** There is no wrong door to the system regardless of population or point of entry. Outreach teams, crisis housing, and access centers can all serve as entry points.

**COMMON APPROACH:** All services are person-centered, focused on the goal of permanent housing, and place minimal requirements on the participant.

**ASSESSMENT:** Population-appropriate questionnaires are used to triage a person’s needs in order to identify the services and housing that may be the best fit.

**INFORMATION SHARING:** LAHSA’s Homeless Management Information System (HMIS) database and regional collaborative meetings are used to eliminate duplication of services and coordinate resources.

**HOUSING NAVIGATION:** Individuals/households are provided assistance in navigating the system toward their housing goals.

**LINKAGE:** Individuals/households are linked, or “matched,” to the best suited services and housing to address their unique needs.

**PRIORITIZATION:** When housing resources are limited, individuals/households with the most severe needs are prioritized for the services and housing.

**HOUSING STABILIZATION & RETENTION:** Individuals/ households receive short-term or indefinite supportive services to ensure experiences of homelessness rare, brief, and non-reoccurring.

## System Leadership

LAHSA provides funding, program design, outcomes assessment and technical assistance is provided to more than 100 non-profit partner agencies. These agencies provide a variety of programs ranging from outreach, access centers, emergency shelters, bridge housing, transitional and permanent housing, and prevention, along with the supportive services, skills, and tools necessary to attain a stable housing environment.

Programs funded through LAHSA also address homeless-related issues, including domestic violence, mental illness, substance abuse, job training, family strengthening, mainstream benefits enrollment and, most importantly, supportive short and long-term housing.

LAHSA is governed by a 10-member commission, half appointed by the County Board of Supervisors, and half appointed by the Mayor with approval by the City Council. LAHSA regularly convenes and engages in community- and system-level coordination, ranging from the Service Planning Area quarterly meetings to the newly formed Regional Homelessness Advisory Council, with representation from service providers and people with lived experience. Coordination at all levels emphasizes the continued growth and improvement of the Coordinated Entry System.